



Arcimoto, Inc.

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle: 7F7ATR31XXXXXXXXXX

April 27, 2021

Safety Recall: Inverters Exceeding Current Limit May Cause Battery Shutdown

NHTSA Recall: 21V242

Dear <First name, Last name>:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Arcimoto has decided that a defect which relates to motor vehicle safety exists in certain 2019, 2020, and 2021 model year FUVs, Deliverators, Rapid Responder, and Roadsters.

### **! IMPORTANT !**

- Your vehicle is being recalled
- You should contact Arcimoto to schedule the repair at **no charge**

#### **Why is your vehicle being recalled?**

Due to unintended inverter behavior under certain conditions, use of the Kinetic Energy Recovery System (KERS aka “regen”) can lead to unexpected battery shutdown and immediate loss of motive power, which would make the vehicle more difficult to control and increase the likelihood of a crash.

#### **What will we do?**

Owners will be notified by mail and instructed to contact Arcimoto to schedule a service appointment to have their inverter firmware updated. There will be no charge to vehicle owners for this service.

#### **What should you do?**

Please contact Arcimoto to schedule a service appointment.

**Do you have questions?**

If you have any questions or concerns, do not hesitate to contact Arcimoto. Arcimoto's main telephone number is 541-683-6293 or call Arcimoto Service and Product Support 541-780-0032.

If after contacting Arcimoto, you are still not satisfied that we have done our best to remedy this condition without charge, and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 21V242.

We apologize for any inconvenience this recall may cause you.

Thank you for being an Arcimoto customer.

Sincerely,

**Arcimoto, Inc.**

Tel: (541) 683-6293

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