

# Keystone RV Company

4/27/21

## SAFETY ADVISORY # 21-405

### Passport Spare Tire Placement

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population have a spare tire mounted on the rear of the unit that impedes the view of the left taillight. Under certain conditions during travel, the left taillight may not be visible and may lead to an increased risk of vehicle crash.

**Models Included:** 2021 Passport Travel Trailers: 282QB

**Serial Number Range:** MK414249 - MK414878

**Parts Required:** 1 - 3/8"x1" Lag Screw (purchased locally)  
- Butyl tape as needed (shop supplied)

**Tools Required:** - Screw gun - Socket

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

**When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.**

The remedy is to remove the spare tire, remove the spare tire carrier, turn the spare tire carrier 180 degrees, drill a 3/8" mounting hole in the top center between the two existing mounting holes, and remount the spare tire carrier and spare tire.

### **REPAIR INSTRUCTIONS**



**Fig. 1**

#### **Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels.

#### **Step 2**

Locate the spare tire and remove it. Figure 1.

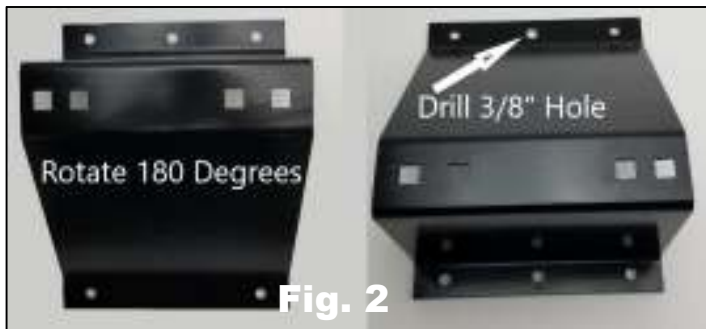


Fig. 2

**Step 3**

Remove the spare tire carrier, turn it 180 degrees, add butyl tape as needed and remount it. Figure 2.

**Step 4**

Drill a 3/8" hole in the top center directly between the two existing holes and install a 3/8" x 1" lag. Figure 2.

**Step 5**

Reinstall spare tire. Figure 3.

**Step 6**

Proceed to warranty reimbursement.



Fig. 3

**WARRANTY REIMBURSEMENT****REPAIR**

Submit the claim on Key Express using **Flat Rate Code # 7140542A**

In the Complaint section note: Safety Advisory # 21-405

In the Cause section note: Safety Advisory # 21-405

In the Correction section note: Removed spare tire and spare tire carrier. Turned Tire carrier 180 degrees and reinstalled.

The amount of time authorized for this repair is **.7 hour**.

**PARTS DISPOSITION**

No return parts.

Please call Keystone RV Customer Service at **866-273-1456** if you have any questions.