

Part 573 Safety Recall Report

21V-240

Manufacturer Name : Keystone RV Company

Submission Date : APR 06, 2021

NHTSA Recall No. : 21V-240

Manufacturer Recall No. : 21-405



Manufacturer Information :

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 233

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Keystone Passport 282QB

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Model has a rear compartment door and Spare tire mounted to the rear wall.

Production Dates : JAN 21, 2021 - MAR 09, 2021

VIN Range 1 : Begin : 4YDT28228MK414249 **End :** 4YDT28226MK414878 Not sequential

Description of Defect :

Description of the Defect : It has been decided that the vehicles in the recall population have a spare tire mounted on the rear of the unit that impedes the view of the left taillight.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions during travel, the left taillight may not be visible and may lead to an increased risk of vehicle crash.

Description of the Cause : The spare tire was placed in such a way that it may block the left taillight.

Identification of Any Warning that can Occur : Obstruction of the taillight should be evident during a pre-trip inspection.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

3/18/2021 – Received email from Production that it was found that the spare tire was mounted too far up and partially blocking the left taillight. Investigation opened to determine scope.

4/1/2021 – Keystone Safety Committee reviewed the information and concluded that the data reviewed indicated a unanimous vote for a voluntary recall. Investigation called for to determine affected unit range.

4/2/2021 – Investigation concluded, scope and range completed.

Description of Remedy :

Description of Remedy Program : The remedy is to remove the spare tire bracket and flip 180 degrees, moving the tire down approximately 5 inches. Manufacturer Reimbursement Plan on file as of 10/07/2020. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The current tire carrier is being remounted to remedy the issue. There is no replacement part.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUN 04, 2021 - JUN 04, 2021

Planned Owner Notification Date : JUN 04, 2021 - JUN 04, 2021

* NR - Not Reported