

Part 573 Safety Recall Report

21V-236

Manufacturer Name : Forest River, Inc.

Submission Date : APR 05, 2021

NHTSA Recall No. : 21V-236

Manufacturer Recall No. : 10C-1319



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 211

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. Rockwood and Flagstaff Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Using the shipment history from the supplier, Forest River was able to isolate the suspect vehicles to a time frame of manufacturing.

Production Dates : FEB 22, 2021 - MAR 18, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The pin box may be under-rated for the Gross Vehicle Weight Rating of the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A pin-box that is not rated for the correct Gross Vehicle Weight Rating may fail, which may lead to a crash, injury and/or property damage

Description of the Cause : An under-rated pin box was specified to the fifth-wheel chassis.

Identification of Any Warning that can Occur : An operator may notice the under-rated pin box begin to deform.

Involved Components :

Component Name 1 : Pin Box

Component Description : 10,000 lbs. Rated Pin Box

Component Part Number : 726406

Supplier Identification :

Component Manufacturer

Name : Lippert Components

Address : 3501 County Road 6

Elkhart Indiana 46514

Country : United States

Chronology :

On February 25, 2021, Forest River's Office of Corporate Compliance ("OCC") was notified by the supplier, Lippert Components ("LCI") that a 10,000 lbs. rated fifth-wheel pin box was used in certain applications which did not meet the Gross Vehicle Weight Rating ("GVWR") of the vehicle. It was understood that all vehicles' pin box were changed to a 16,000 lbs. GVWR rated pin box in production and before any vehicles shipped. LCI was to supply OCC and the manufacturing plant with a VIN listing of vehicles that had been corrected. OCC opened an investigation into the concern.

On March 17, 2021, OCC asked LCI for an update of the VINs and if any vehicles may have left the manufacturing plant.

On March 18, 2021, LCI provided four vehicle numbers in which their service team identified as having the incorrect pin box and had been corrected prior to shipment from the manufacturing plant. LCI indicated that they would supply a list of potential vehicles that may have shipped; however, OCC and the manufacturing plant were not aware of any vehicles that shipped with the incorrect pin box.

On March 30, 2021, OCC received a shipment history, which is tied to purchase orders from the manufacturing plant. OCC began reviewing manufacturing records.

On April 2, 2021, Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River Inc. or Lippert Components Inc. will supply all parts and labor free of charge to the consumer and dealer.
An authorized Forest River Dealer or Service Center will need to perform the inspection and/or replacement.
The Dealer/Service Center will need to provide pictures of the Federal Placard containing the VIN, as well as a photo of the current Pin Box installed on the Fifth Wheel as documentation to show if the correct or incorrect Pin Box is on the vehicle. If the incorrect Pin Box is found on the vehicle, Please contact Lippert Components at (574) 537-8900 or by email at customerservice@lci1.com . Provide the information as stated above and order part number 657275.

What is the Forest River Customer Service Phone Number? (574)
642-8943

How Remedy Component Differs from Recalled Component : The Pin Box will be the correct rating for the GVWR, which is 16,000 lbs.
Supplier: Lippert Components
3501 County Road 6
Elkhart, IN 46514 United States – 574-537-8900
Incorrect Pin Box Part # and Description - 10,000 lbs. Rated Pin Box: 726406
Correct Pin Box Part # and Description - 16,000 lbs. Rated Pin Box: 657275

Identify How/When Recall Condition was Corrected in Production : The Supplier inspected and remedied any vehicle in production and in the manufacturing plants ship lot the week of February 25, 2021. The supplier also changed the pin box specification from a 10,000 lbs. rated pin box to a 16,000 lbs. rated pin box.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 14, 2021 - MAY 14, 2021

Planned Owner Notification Date : MAY 14, 2021 - MAY 14, 2021

* NR - Not Reported