

## OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 21V-234

Dear INFINITI Q50 owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2021 Model Year INFINITI Q50 vehicles. Our records indicate that you own or lease the INFINITI vehicle identified by the VIN on the inside of this notice.

### Reason for Recall Motivo del Retiro

On certain INFINITI Q50 vehicles, the current Engine Control Module (ECM) software prevents the ECM from correctly reducing engine speed after an excessive torque detection. As a result, a separate software function stops the fuel injector operation, which can result in an engine stall. If this condition occurs and the engine stalls while driving, it may increase the risk of a crash.

### What INFINITI Will Do Qué Hará INFINITI

Your INFINITI retailer will reprogram the ECM with updated software. This service, which is conducted at no charge to you for parts and labor, could take up to approximately one (1) hour to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do Qué Debes Hacer

Contact your INFINITI retailer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment.

Comunícate con cualquier concesionario INFINITI a la mayor brevedad para concertar una cita de reparación para tu vehículo. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R2OC5>.

Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=R2OC5>.

If the retailer fails to, or is unable to make the necessary repairs free of charge, you may contact the INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: INFINITI Consumer Affairs Department, P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**For vehicles registered in the state of California**

The California Department of Motor Vehicles, in conjunction with the Air Resources Board, has implemented the Registration Renewal/Recall Tie-In Program which requires the completion of the recall. Upon completion, you will receive a Proof of Correction Certificate. Please save the certificate because the California Department of Motor Vehicles may require it as proof of Emissions Recall Campaign completion.

**Para vehículos registrados en el estado de California**

El Departamento de Vehículos Motorizados de California (The California Department of Motor Vehicles), junto con el Buro de Recursos del Aire (The Air Resources Board), ha implementado el Programa de Renovación de Registro / Retiro del Mercado que requiere la finalización del retiro. Al finalizar, usted recibirá un Certificado de Prueba de Corrección. Por favor guarde el certificado, ya que el Departamento de Vehículos Motorizados de California puede exigirlo como prueba de la finalización de la Campaña de Retiro de Emisiones.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.