

Part 573 Safety Recall Report

21V-234

Manufacturer Name : Nissan North America, Inc.**Submission Date :** APR 04, 2021**NHTSA Recall No. :** 21V-234**Manufacturer Recall No. :** R20C5**Manufacturer Information :**

Manufacturer Name : Nissan North America, Inc.

Address : P. O. BOX 685001

Franklin TN 37068-5009

Company phone : 800-647-7261

Population :

Number of potentially involved : 12,943

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2021-2021 INFINITI Q50

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : No other INFINITI (or Nissan) models with the subject Engine Control Module (ECM) software are affected because they do not have a turbo charger or they have a smaller engine. Previous model years do not contain the subject ECM software.

Production Dates : JUN 23, 2020 - MAR 08, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2021-2021 INFINITI Q60

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : No other INFINITI (or Nissan) models with the subject Engine Control Module (ECM) software are affected because they do not have a turbo charger or they have a smaller engine. Previous model years do not contain the subject ECM software.

Production Dates : JUN 23, 2020 - MAR 08, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Description of Defect :

Description of the Defect : Certain INFINITI Q50 and Q60 vehicles may have been manufactured with a software issue that prevents the Engine Control Module (ECM) from correctly reducing engine speed after an excessive torque detection. Upon detection of an excessive torque input, the ECM should shut off fuel to reduce the engine speed. However, due to the software issue, a separate software function stops the fuel injector driver input controller operation that can result in an engine stall while driving.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the engine stalls while driving it could lead to a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : The customer may experience a MIL 'ON' condition and reduced power, which may precede the engine stall.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

February 2021 through March 2021 – In early February, Nissan initiated an investigation as a result of several field reports related to a Malfunction Indicator Lamp 'MIL' ON, reduced power and engine stall under certain conditions. Nissan began an investigation into the reports to determine the cause of the issue.

The ECM in the subject vehicles contains a software function to prevent unintended acceleration based on

monitoring torque input. The investigation revealed that the software in the ECM prevented it from correctly reducing engine speed after an excessive torque detection. As a result, the software causes the vehicle to go into limp-home mode (reducing engine power); the 'MIL' illuminates and the engine may stall while driving. The vehicle can be restarted after engine stall and driven normally.

Nissan has received one (1) report of an accident without injuries potentially related to this issue.

March 25, 2021 - Nissan determined that a safety defect may exist and decided to conduct a voluntary safety recall campaign.

Description of Remedy :

Description of Remedy Program : The INFINITI retailer will reprogram the ECM software to the correct specification.

We will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as the subject vehicles are under warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Retailers were notified on March 27, 2021. Owners of all potentially affected vehicles will be notified beginning on May 25, 2021, to bring their vehicle to the retailer for repair.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : MAY 25, 2021 - NR

* NR - Not Reported