



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 9, 2021

Mr. Gerard Hones  
Mack Trucks, Inc.  
7900 National Service Road  
Greensboro, NC 27409

NEF-107MR  
21V-233

**Subject:** Vehicle May Not Stay In Lane/FMVSS 136

Dear Mr. Hones:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MACK/ANTHEM (AN)/2018-2022  
MACK/GRANITE (GR)/2018-2022  
MACK/GRANITE (GU)/2018-2022  
MACK/PINNACLE (CHU)/2018-2022  
MACK/PINNACLE (CXU)/2018-2022  
MACK/PINNACLE (PI)/2018-2022

**Mfr's Report Date:** April 1, 2021

**NHTSA Campaign Number:** 21V-233

**Components:**

ELECTRONIC STABILITY CONTROL:CONTROL MODULE:SOFTWARE

**Potential Number of Units Affected:** 566

**Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2018-2022 Anthem (AN), Granite (GR/GU), and Pinnacle (CHU/CXU/PI) vehicles equipped with "camelback" rear suspension and electronic stability control. The vehicles may not stay in their lane at certain speeds. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 136, "Electronic Stability Control Systems on Heavy Vehicles."

**Consequence:**

A vehicle that drifts out of its lane increases the risk of a crash.

**Remedy:**

Mack will notify owners, and dealers will reprogram the vehicle control units, free of charge. The recall is expected to begin May 21, 2021. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0423.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mack Trucks, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement