Recall Campaign Bulletin



Campaign No. 2021040015, May 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model GLB-Class vehicles (247 platform) Model Year 2020-2021 Check Front Wheel Arch Cover

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2020-2021 GLB-Class vehicles (247 platform), the wheel arch covers on the front fenders might not have been installed according to current production specifications. As a result, the wheel arch cover could detach from the vehicle during driving, creating a road hazard which could increase the risk of a crash or injury for other road users. An authorized Mercedes-Benz dealer will check the mounting of the front wheel arch covers on the affected vehicles and correct their installation, if necessary.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 2362 vehicles are involved.

Order No. P-RC-2021040015 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records. Recall Campaign Bu

<u>Recall Campaign Bulletin</u>

Check/test procedure

- 1. Check left and right front wheel arch liner in area of bumper as to whether correctly installed.
 - **I** Pull wheel arch liner outward, starting at the bottom up to the top area of the bumper **(figures 1 to 3)**.
 - i If the wheel arch liner is not correctly installed, it will be possible to easily pull this out of the bumper.

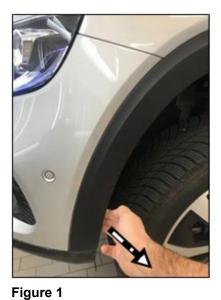




Figure 2

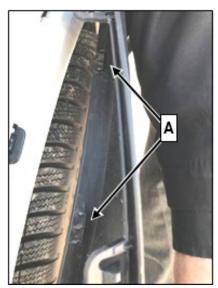


Figure 3

- a. Left and/or right wheel arch liner not correctly installed: Carry out work procedure.
- **b.** Left and right wheel arch liner **correctly** installed: **End measure.**

Work procedure

- Release wheel arch liner from bumper up to fender transition.
 The wheel arch liner does not have to be fully removed.
- 2. Install wheel arch liner in the following sequence.
 - 2.1. Engage the four outer engagements (A, figures 4-5) of the wheel arch liner around the bumper, starting from the top down (figure 6).



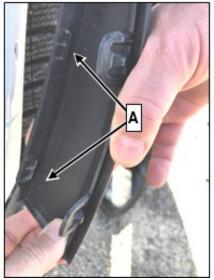




Figure 4

Figure 5

Figure 6

- **2.2.** Engage the four inner engagements **(B, figure 7)** of the wheel arch liner in the bumper, starting from the top down **(figure 8)**.
 - i After installation of wheel arch liner, check that firmly seated.



Figure 7

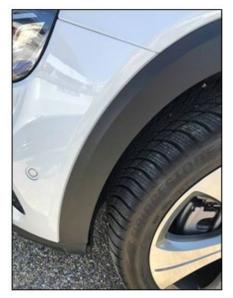


Figure 8

Warranty Information

With check

Operation: Check left and right front wheel arch liner (02-0985)

Damage Code	Operation Number	Labor Time (hrs.)
88 900 88 8	02-0985	0.1

With check and repair

Operation: Check left and right front wheel arch liner (02-0985) Correct one front wheel arch liner (after check) (02-0986)

Damage Code	Operation Number	Labor Time (hrs.)
88 900 88 8	02-0985	0.1
	02-0986*	0.1*

* The operation may be used once for each side. (max. 2x)

i Note

Operation Number labor times are subject to change.