



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 7, 2021

Mr. Greg Gunther
Department Manager VCA
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, FL 32218

NEF-107JK
21V-230

Subject: Faulty Front Seat Position Switch

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/AMG C43/2021
MERCEDES-BENZ/AMG C63/2021
MERCEDES-BENZ/AMG C63 S/2021
MERCEDES-BENZ/AMG CLS53/2021
MERCEDES-BENZ/AMG E53/2021
MERCEDES-BENZ/AMG G63/2021
MERCEDES-BENZ/AMG GLC43/2021
MERCEDES-BENZ/AMG GLC63/2021
MERCEDES-BENZ/AMG GLC63 S/2021
MERCEDES-BENZ/AMG GT43/2021
MERCEDES-BENZ/AMG GT53/2021
MERCEDES-BENZ/AMG GT63/2021
MERCEDES-BENZ/AMG GT63S/2021
MERCEDES-BENZ/C300/2021
MERCEDES-BENZ/CLS450/2021
MERCEDES-BENZ/E350/2021
MERCEDES-BENZ/E450/2021
MERCEDES-BENZ/G550/2021
MERCEDES-BENZ/GLC300/2021

Mfr's Report Date: April 1, 2021

NHTSA Campaign Number: 21V-230

Components:

AIR BAGS:SENSOR:OCCUPANT CLASSIFICATION
SEAT BELTS:PRETENSIONER
SEATS

Potential Number of Units Affected: 12,327



Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2021 C-Class, E-Class, E-Class Coupe and Convertible, GLC, CLS, AMG GT 4-door Coupe and G-Class vehicles. Please refer to MBUSA's recall report for specific vehicle model details. A faulty electrical contact within the seat position switch may prevent the driver and passenger air bags and seat belt force limiters from properly activating during a crash.

Consequence:

Air bags and seat belts that do not perform properly in a crash can increase the risk of injury.

Remedy:

MBUSA will notify owners, and dealers will replace the seat position switches, free of charge. The recall is expected to begin May 31, 2021. Owners may contact MBUSA customer service at 1-800-367-6372.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement