



**IMPORTANT SAFETY RECALL
Owner Notification**

This notice applies to your vehicle, VIN # 1HD1LC312KC [redacted]

April 15, 2021
Harley-Davidson Recall No. 0177
NHTSA Recall No. 21V225

Dear Harley-Davidson® Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on certain model year 2019 - 2021 Sportster (XL) models (see model list below). We are notifying you because our records indicate that you may own one of these motorcycles.

What is the Issue?

High-heat conditions caused by having a glossy, chrome finish on the interior of the bulb shield in the headlamp assembly may cause a hole to develop in the tip of the dual-filament bulb. This hole may allow the sealed gas to escape from the bulb, which can cause the powered filament to fail prematurely. Investigation of this issue indicates that switching to a different beam (high to low or low to high) to restore lighting causes the second filament to fail. A loss of both high and low headlamp beams in succession may reduce visibility and increase the risk of a crash.

What Should You Do?

Recall kits that include a new headlamp bulb shield will be available beginning the week of April 12. To schedule an appointment to have your motorcycle repaired, contact your Harley-Davidson dealer. The repair will be performed at no cost to you and should take less than one hour. However, due to scheduling, the dealer may require your motorcycle for a longer period. Once the service has been completed, your dealer will ask you to sign a recall claim.

IMPORTANT: If you choose to ride your motorcycle before this safety recall service has been completed, to reduce the risk associated with this condition, we recommend that you check for proper headlamp function before every ride. Note: If the Security Lamp in the speedometer remains continuously lit, this could be an indication that one or both headlamp filaments has failed. If you experience a filament failure (high or low) during a ride, you may switch to the other filament, but be advised that if the recall condition exists on your motorcycle, the second filament will fail within 10 minutes or less.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley- Davidson phone numbers listed below and provide us with the new contact information so that we may notify the new owner of this recall. Also, federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

What If You Have Additional Questions or Concerns?

If you previously paid to remedy the specific condition that is the subject of this recall, you may be eligible for reimbursement. For more information regarding eligibility, or if you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle serviced in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0177

Model Year List (production date range: 02/01/19 to 03/23/21)

Year	Models
2019	XL883L, XL883N, XL1200C, XL1200CX, XL1200X, XL1200XS, XL1200NS
2020	XL883N, XL1200CX, XL1200X, XL1200NS
2021	XL883N, XL1200X, XL1200NS