

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 5, 2021

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC 13470 International Parkway Jacksonville, FL 32218

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107JK 21V-216

Subject: Seat Limiter may Allow Seat too Close to Air Bag

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/AMG E53/2020-2021 MERCEDES-BENZ/AMG E63S/2020-2021 MERCEDES-BENZ/E350/2021 MERCEDES-BENZ/E450/2021 MERCEDES-BENZ/E63 AMG/2020

Mfr's Report Date: March 26, 2021

NHTSA Campaign Number: 21V-216

Components:

SEATS

SEATS:FRONT ASSEMBLY:POWER ADJUST

Potential Number of Units Affected: 109

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2021 E350, E450, E450 Wagon, E63S AMG, 2020 E63S AMG Wagon, and 2020-2021 E53 AMG vehicles. The passenger seat limiter may allow the seat to be positioned too close to the air bag.

Consequence:

A seat too close to the air bag increases the risk of injury in the event of a crash necessitating the deployment of the frontal passenger air bag.

Remedy:

MBUSA will notify owners, and dealers will recalibrate the passenger seat limiter, free of charge. The recall is expected to begin May 25, 2021. Owners may contact MBUSA customer service at 1-800-367-6372.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Jennifer Kruger who may be reached by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

