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Sent on	04	20	2021	Expires on	07	08	2021
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	UPDATE-EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor						

DATE: April 20, 2021

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor

AFFECTED UNIT UPDATE

Due to a process error, some of the affected CR-V units in the stop sale service bulletin 21-039, *Safety Recall: Multi-Model Fuel Pump Motor* did not transfer to the remedy service bulletin 21-031, *Safety Recall: 2018-19 CR-V Fuel Pump Motor*. Please be advised that this issue has been resolved and all vehicles have been transferred to the remedy service bulletin. We apologize for any inconvenience this may have caused.

PARTS AND SERVICE BULLETIN

Please be advised that as of April 16, 2021, parts are available for the 2018-2019 CR-V models through the controlled parts ordering system under the following service bulletins:

- 21-031, *Safety Recall: 2018-19 CR-V Fuel Pump Motor*

This bulletin include parts, repair, and warranty information related to this recall.

SUMMARY

On March 25, 2021, American Honda notified NHTSA of a stop sale and safety recall for certain 2018-2019 CR-V, 2019-2020 Accord, Civic Hatchback , Insight, 2019 Accord Hybrid, Civic, Civic Si, Civic Type R, Fit, HR-V, Odyssey, Passport, Pilot and Ridgeline units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent the engine from starting or stall the engine while driving, increasing the risk of a crash. Refer to your **eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.