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From Brad Ortloff, Manager of Auto Campaigns and Recalls										
and Citality Manager of Natio Campaigns and Nocalis	Sent on	04	09	2021	Expires on 06	27	2021			
Subject UPDATE-EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor	From	Brad Ortloff, Manager of Auto Campaigns and Recalls								
	Subject	UPDATE-EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor								

DATE: April 9, 2021

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-EXPANSION-Stop Sale/Safety Recall: 2018-2020 Multi-Model Fuel Pump Motor

PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, April 9, 2021, parts are available for the 2019-2020 Accord 1.5T and 2019 Passport models through the controlled parts ordering system under the following service bulletin:

- 21-036, Safety Recall: 2019-20 Accord 1.5T Fuel Pump Motor
- 21-033, Safety Recall: 2019 Passport Fuel Pump Motor

These bulletins include parts, repair, and warranty information related to this recall.

SUMMARY

On March 25, 2021, American Honda notified NHTSA of a stop sale and safety recall for certain 2018-2019 CR-V, 2019-2020 Accord, Civic Hatchback, Insight, 2019 Accord Hybrid, Civic, Civic Si, Civic Type R, Fit, HR-V, Odyssey, Passport, Pilot and Ridgeline units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent the engine from starting or stall the engine while driving, increasing the risk of a crash. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.