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Sent on	04	09	2021	Expires on	06	27	2021
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	UPDATE-EXPANSION-Stop Sale/Safety Recall: 2019-2020 Multi-Model Fuel Pump Motor						

DATE: April 9, 2021

TO: All Acura Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **UPDATE-EXPANSION-Stop Sale/Safety Recall: 2019-2020 Multi-Model Fuel Pump Motor**PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, April 9, 2021, parts are available for the 2019-2020 RDX and 2019-2020 TLX AWD models through the controlled parts ordering system under the following service bulletin:

- 21-014, *Safety Recall: 2019-20 RDX Fuel Pump Motor*
- 21-017, *Safety Recall: 2019-20 TLX AWD Fuel Pump Motor*

These bulletins include parts, repair, and warranty information related to this recall.

SUMMARY

On March 25, 2021, Acura notified NHTSA of a stop sale and safety recall for certain 2019 ILX, 2019-2020 MDX, 2019-2020 MDX Sport Hybrid, 2019-2020 RDX, and 2019-2020 TLX units for fuel pump modules manufactured with defective impellers. A defective impeller may cause the fuel pump to become inoperative which could prevent the engine from starting or stall the engine while driving, increasing the risk of a crash. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in **your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.