



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 30, 2021

Mr. Jeff Chang  
Senior Manager  
Honda (American Honda Motor Co.)  
1919 Torrance Blvd.  
Mail Stop 500-2C-10A  
Torrance, CA 90501-2746

NEF-107JK  
21V-215

**Subject:** Fuel Pump May Fail

Dear Mr. Chang:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ACURA/ILX/2019  
ACURA/MDX/2019-2020  
ACURA/MDX SPORT HYBRID/2019-2020  
ACURA/RDX/2019-2020  
ACURA/TLX/2019-2020  
HONDA/ACCORD/2019-2020  
HONDA/ACCORD HYBRID/2019  
HONDA/CIVIC/2019-2020  
HONDA/CIVIC TYPE-R/2019  
HONDA/CR-V/2018-2019  
HONDA/FIT/2019  
HONDA/HR-V/2019  
HONDA/INSIGHT/2019-2020  
HONDA/ODYSSEY/2019  
HONDA/PASSPORT/2019  
HONDA/PILOT/2019  
HONDA/RIDGELINE/2019

**Mfr's Report Date:** March 25, 2021

**NHTSA Campaign Number:** 21V-215

**Components:**

FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

**Potential Number of Units Affected:** 628,124

**Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2019-2020 Acura MDX, MDX Sport Hybrid, RDX, TLX, Honda Accord,



Civic Hatchback, Insight, 2019 Acura ILX, Honda Accord Hybrid, Civic Coupe, Civic Coupe Si, Civic Sedan, Civic Sedan Si, Civic Type R, Fit, HR-V, Odyssey, Passport, Pilot and Ridgeline, and 2018-2019 CR-V vehicles. The low-pressure fuel pump inside the fuel tank may fail.

**Consequence:**

Fuel pump failure can cause an engine stall while driving, increasing the risk of a crash.

**Remedy:**

Honda will notify owners, and dealers will replace the fuel pump assembly, free of charge. The recall is expected to begin May 18, 2021. Owners may contact Honda customer service at 1-888-234-2138. Note: This recall is an expansion of recall 20V-314.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

The information in your report suggests that Honda may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Honda (American Honda Motor Co.)'s contact for this recall will be Jennifer Kruger who may be reached by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement