OMB Control No.: 2127-0004

Part 573 Safety Recall Report

21V-214

Manufacturer Name: Shyft Group
Submission Date: MAR 25, 2021
NHTSA Recall No.: 21V-214
Manufacturer Recall No.: 21-07



Manufacturer Information:

Manufacturer Name: Shyft Group

Address: 1541 Reynolds Road

Charlotte MI 48813

Company phone: 517-543-6400

Population:

Number of potentially involved : 37Estimated percentage with defect : 100 %

Vehicle Information:

Vehicle 1: 2021-2022 Spartan RV Chassis K1, K2, K3 and K4

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER Power Train: DIESEL

Descriptive Information: The basis for this recall is motor home chassis that would be equipped with steering

column part numbers 2085-KK1-001, 2086-KK1-001, 2088-KK1-001, 2094-KK1-001

and 2119-KK1-001 supplied by ZF Active Safety and Electronics

Production Dates: JUL 23, 2020 - MAR 11, 2021

Description of Defect:

Description of the Defect: The steering output shaft inside the steering column may be too short and

could disengage from the steering input shaft during a full telescope of the

steering column/wheel.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A disengagement of the steering out put shaft from the steering input shaft

could result in a loss of steering control increasing the risk of a crash.

Description of the Cause: Unknown

Identification of Any Warning The shafts could separate without warning.

that can Occur:

Involved Components:

Component Name 1: ReAX

Component Description: Steering Column

Component Part Number: See descriptive information

Supplier Identification:

Component Manufacturer

Name: ZF Active Safety & Electronics

Address: 800 Heath Street

Lafayette Indiana 47904

Country: United States

Chronology:

On March 8, 2021, Shyft received a complaint involving loss of steering with a motorhome. Engineering identified the steering output shaft inside the column separated during full telescope of the steering wheel. Between March 9 and 12, 2021, Shyft identified a number of suspect chassis that may have been at final stage manufacturers and began inspecting the steering columns, of one part number, for appropriate output shaft engagement. On March 12, 2021, after discussions with ZF, the scope of the review was expanded to multiple part numbers. On March 15, 2021, inspections continued but on a larger number of steering columns. On March 16, 2021, Shyft team conducted a risk assessment and recommended a CAB meeting be scheduled. On March 23, 2021, Shyft decided to issue a safety related recall in an overabundance of caution.

Description of Remedy:

Description of Remedy Program: Shyft will notify owners to have the steering column inspected. If the

steering output shaft is determined to be shorter than required, the steering column will be replaced at no charge. All vehicles subject to this recall are within the warranty period and any complaints prior to this

recall would be replaced through the warranty claim process.

How Remedy Component Differs The remedied component would be marked with a green dot indicating

from Recalled Component: the component is certified to be conforming.

Identify How/When Recall Condition Chassis were put on stop ship on March 11, 2021 and all loose steering

was Corrected in Production: columns were inspected for proper shaft length.

Recall Schedule:

Description of Recall Schedule: Shyft does not have dealers for the chassis. The final stage manufacturers

affected by this recall would be required to notify their dealers.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: MAR 30, 2021 - NR

* NR - Not Reported