



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 1, 2021

Ms. Zoila Turley
Regulatory Compliance Manager
Ducati North America
448 E. Middlefield Road
Mountain View, CA 94043

NEF-107DM
21V-212

Subject: Broken Valve Head May Reduce Engine Performance

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
DUCATI/MULTISTRADA/2021

Mfr's Report Date: March 25, 2021

NHTSA Campaign Number: 21V-212

Components:
ENGINE

Potential Number of Units Affected: 129

Problem Description:

Ducati North America (Ducati) is recalling certain 2021 Multistrada V4 S motorcycles. Excessive wear of the valve guides may cause the valve head to break.

Consequence:

A broken valve head may decrease the acceleration and performance of the engine, increasing the risk of crash.

Remedy:

Ducati will notify owner, and the dealer will replace the entire motorcycle engine with another engine, free of charge. The recall is expected to begin April 15, 2021. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-21-002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ducati's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ducati North America's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement