

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 2, 2021

Ms. Larissa Stoffels Exec Mgr, Vehicle Safety Daimler Trucks North America, LLC 4747 N. Channel Ave Portland, OR 97217

Subject: Clutch Flange May Break

Dear Ms. Stoffels:

This letter serves to acknowledge Daimler Trucks North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FREIGHTLINER/CASCADIA/2021 WESTERN STAR/4700/2021

Mfr's Report Date: March 24, 2021

NHTSA Campaign Number: 21V-209

Components:

POWER TRAIN: CLUTCH ASSEMBLY

Potential Number of Units Affected: 6,105

Problem Description:

Daimler Trucks North America, LLC (DTNA) is recalling certain 2021 Freightliner Cascadia and Western Star 4700 vehicles. The clutch flange may break.

Consequence:

If flange failure occurs, loose parts may fall into the clutch pressure plate assembly, resulting in clutch disengagement, thereby increasing the risk of a crash.

Remedy:

DTNA will notify owners, and dealers will replace the clutch on the affected vehicles, free of charge. The recall is expected to begin May 22, 2021. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-881.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR

21V-209

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Trucks North America, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

