







IMPORTANT SAFETY RECALL

Safety Recalls: 21V-179 Highland 21V-184 Jayco Towable 21V-203 Starcraft 21V-2034 Jayco Motorized May 2021

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exits in certain 2019 and 2020 Jayco White Hawk, Jay Flight SLX, Jay Feather, Jay Flight travel trailers. Starcraft Mossy Oak, GPS, Mossy Oak Lite, Autumn Ridge Outfitter, Launch Outfitter travel trailers Highland Ridge, Open Range, Mesa Ridge, Highlander, Silverstar travel trailers and fifth wheels. Alante, Precept, Greyhawk, Redhawk, Esteem and Odyssey motorhomes, manufactured with the Dometic S31, R1731 or R2131 propane-cooking stove.

Reason for
Recall

An odor of gas near the stove may be detected when not in operation. If user attempts to tighten the bolt for the stove's valve in order to stop the smell, they could overtightened the bolt and cause damage to a seal. This can result in a continous gas leak. A propane gas leak could create risk of a fire or explosion.

Recall Remedy

Confirm cooking stove Model and Serial number are part of Dometic's population. Replace the manifold bolts and valve seals and perform a leak test on affected cooking stoves.

DO NOT USE THE STOVE IF IN THE AFFECTED POPULATION All pertinent information regarding this recall is available under the Applications > Recalls section of the website.

What we need you to do

Our records show the following unit in the population of this recall, and is part of the current inventory at your Dealership.

VIN

Please follow guidelines from Dometic on how to obtain parts and file for reimbursement for labor. The Dometic Instructions are available under the Case Recall attachments. Dometic Recall Hotline contact #s: 888-943-4905 or 574-389-3713 or go to www.Dometic.com.

Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely, Compliance Management