



David J. Johnson
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
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March 25, 2021

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 21S17

Certain 2020-2021 Model Year F-53 Motorhome Stripped Chassis and F-59 Commercial Stripped Chassis
Inadequate Rear Axle Oil Fill Volume

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F-53	2020-2021	Detroit Chassis	July 6, 2020 through February 15, 2021
F-59			

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, the rear axle may contain a low volume of lubricating oil.

An inadequate amount of rear axle lubricant may result in rear wheel bearing damage potentially leading to bearing seizure. Bearing seizure may lead to rear axle or driveshaft failure.

In the event of rear axle or driveshaft failure, customers may experience loss of vehicle motive power, loss of transmission park function, and loss of parking brake function, increasing the risk of a crash.

Prior to wheel bearing seizure, customers may notice an odor, hear a metallic grinding or whining sound from the rear of the vehicle, or perceive vehicle drag.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin is expected to be provided to dealers by the end of Q3, 2021 or before, when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening a RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in cursive script that reads "D. Johnson".

David J. Johnson