

Mr. [REDACTED]

May 21, 2021

This notice applies to your vehicle:
WPC [REDACTED]

URGENT SAFETY RECALL

**This is an important Safety Recall.
The remedy will be performed FREE
OF CHARGE to you.**

IMPORTANT SAFETY RECALL (Interim Notice)

**Certain 2021 Model Year Porsche 718 Spyder, Cayman GT4, Boxster GTS 4.0 and Cayman GTS 4.0 Vehicles
Engine Connecting Rods
NHTSA ID 21V-200**

Dear Mr. [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect that relates to motor vehicle safety exists in certain 2021 Model Year Porsche 718 Spyder, Cayman GT4, Boxster GTS 4.0 and Cayman GTS 4.0 vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner of a vehicle affected by this recall.

What is the issue?

On the affected vehicles, there is a possibility that connecting rods that were not manufactured according to specification are installed in your vehicle. If threaded joints on the engine connecting rods loosen over time, you may hear unusual engine noise and the oil pressure warning in the instrument cluster could illuminate. If the engine continues to be operated, severe engine damage, including potential for sudden loss of power, which increases the risk of a crash, or fire could occur.

What should you do?

You can continue to use your vehicle until the remedy has been carried out. Porsche recommends against use on race tracks or under high load.

Please wait for our follow up letter to bring your vehicle in for a remedy, however, if in the meantime you hear unusual noises coming from the engine compartment or the oil pressure warning in the instrument cluster illuminates, please immediately park your vehicle and contact Porsche Customer Support or your authorized Porsche dealer by phone.

To find your nearest authorized Porsche dealer, visit: www.porsche.com/usa

If you require further assistance, you may contact us at 1-800-PORSCHE or email customersupport@porsche.com

What will Porsche do?

To remedy this issue, Porsche will replace the engine in your vehicle with a new engine free of charge as a precaution. We currently expect that the replacement engine will be available no later than the end of June 2021. As soon as the engine is available, you will receive a second notification letter to complete the remedy. Should you have any questions in this regard in the meantime, please do not hesitate to contact us.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt.

If you have changed your address or have sold the referenced vehicle, please contact customer support at the contact information above so we can update our records.

If you believe that the dealer or Porsche has failed or is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to: <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,

Porsche Cars North America, Inc.