



SIB 16 01 21 RECALL 21V-199: REPLACE THE FUEL TANK

2021-04-15

This Service Information Bulletin (Revision 3) replaces SI B16 01 21 **dated March 2021**.

What's New (Specific text highlighted):

- Information on retaining parts for warranty return

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

E-Series	Model Description	Production Date
F97	X3 M Sports Activity Vehicle	March 3, 2021
G01	X3 Sports Activity Vehicle	March 3, 2021
G02	X4 Sports Activity Coupe	March 3, 2021

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG has issued a Voluntary Safety Recall (effective March 12, 2021) on a small number of Model Year 2021 BMW vehicles that were produced on March 3, 2021.

The fuel tank may not have been produced to specifications. Over time, and due to factors, such as certain driving conditions and road vibrations, this could lead to a fuel leak. Fuel, in the presence of an ignition source, could lead to a fire.

The Recall Notice and Q&A have been attached for further information.

CORRECTION

Replace the fuel tank.

PROCEDURE

Follow Repair Instruction **16 11 030 Removing and installing fuel tank (draw off without fuel and fill)**.

PARTS INFORMATION

Only use and invoice the part numbers below that apply.

Performing a part number look-up in ETK (EPC) by VIN or model in place of using/invoicing the following part numbers may result with the wrong part numbers being invoiced and installed, this could delay the payment of the claim.

Part Number	Description	Quantity
16 11 8481589	Plastic fuel tank (65 liters)	1
31 10 6760122	Hexagon bolt (M8X30-10.9-ZNS3)	4
07 12 9952119	Hose clamp (L42-48)	1
07 14 7204294	Hexagon nut with washer (M8-8.8-ZNS3)	1
07 14 9148299	Oval-head screw (M10X22)	1

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33 32 6760340	Torx screw with washer (M12x127-10.9)	8
16 11 7216523	O-ring	1
33 12 7607158	Recessed nut repair kit (M39x1.5x20)	1
G01/G02 B46 Small parts of exhaust system		
18 30 5A09B63	V-clip (D = 80.0 mm), G01 B46	1
18 30 7525607	Hexagon nut (M8) G01 B46	1
07 11 9906089	Collar nut (M8-8-SC-ZNNIV) G01 B46	3
G01/G02 B58 Small parts of exhaust system		
18 30 8623284	Clamping collar (D=80.0 mm)	1
18 30 7525607	Hexagon nut (M8)	1
07 11 9906089	Collar nut (M8-8-SC-ZNNIV)	4
F97 Small parts of exhaust system		
18 30 8053348	Seal (D=70 mm)	2
18 30 7525607	Hexagon nut (M8)	6
07 11 9904024	Hexagon nut (M8-ZNS3)	4

Additionally, other small parts that are not specified above, such as one-time use screws, nuts and seals, which must be replaced according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue according to the respective vehicle type. Invoice these items under the special Defect Code for this repair.

Do Not scrap any fuel tanks that needed to be replaced for this recall. Your center will be contacted with specific instructions/shipping information to return the part for analysis.

Part Retention

The parts replaced to perform and submit for this Recall repair procedure are the property of BMW NA.

Used fuel tanks are classified as dangerous goods (DG) by the Department of Transportation (DOT), used fuel tanks require special preparation, packing and labeling for transport.

Your center is responsible for following all rules and regulations that apply to the proper documentation and shipping of dangerous goods (DG).

Your center can use the Labelmaster® Dangerous Goods Information System (DGIS) for proper shipping procedures and guidelines (additional information for the DGIS can be found in [SI B01 22 16](#)).

Any return requested Recall parts that are not received by the WPRC within 60 days of the claim credit date may be subject to debit.

WARRANTY INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above that apply:

Defect Code: 0016610200	G01 G02 F97 Replacing fuel tank
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 70 820	Replace the fuel tank (includes extracting and topping up the fuel in the tank)	39 FRU (G01/G02) 44 FRU (F97)

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 70 285	Replace the fuel tank (includes extracting and topping up the fuel in the tank)	40 FRU (G02/G01-B46 AWD) 41 FRU (G01-B58/G01-B46 RWD) 45 FRU (F97)

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main flat rate labor operation can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: B16 01 21 WP 1), unless otherwise required by State law.

And, as applicable:

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

QUESTIONS REGARDING THIS BULLETIN

Technical inquiries	Submit feedback at the top of this bulletin
Warranty inquiries	Please contact the Warranty department by either using the Live Chat that's available in the Warranty Documentation Portal or through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections
Parts inquiries	Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B160121 Recall Notice.pdf](#)

[picture_as_pdf B160121_2021-F97-G01-02-FuelTank-FAQ-\(18Mar2021\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-199: Fuel Tank – B16 01 21

BMW AG has issued a Delivery Stop (effective March 12, 2021) on a small number of Model Year 2021 BMW vehicles that were produced on March 3, 2021. As of March 18, 2021, this delivery stop has been upgraded to a safety recall.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
21V-199
Fuel Tank
Model Year 2021
BMW X3 / X3M SAV / X4 SAC
Issue Date: 03/18/2021

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

A small number of Model Year 2021 BMW X3 / X3M SAV and X4 SAC models in the US are potentially affected.

Q2. What is the specific issue?

The fuel tank may not have been produced to specifications. Over time, and due to factors such as certain driving conditions and road vibrations, this could lead to a fuel leak. Fuel, in the presence of an ignition source, could lead to a fire.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models were manufactured with a fuel tank that was produced to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are contacted by BMW advising you of this recall, you should make an appointment to have this important Safety Recall performed by an authorized BMW center as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

If you notice a fuel odor, or see a fuel leak from underneath the vehicle, your vehicle may be experiencing this condition. If this issue occurs, carefully move away from traffic and pull over to a safe location as soon as possible. If it is safe to do so, all occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive the vehicle. **Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.**

Q6. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q7. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles are being contacted by phone and if necessary, letters will be mailed to them, advising them of this Safety Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Alternate transportation will be accommodated. Owners can locate their nearest authorized BMW center at www.bmwusa.com/dealer. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory-initiated campaigns and other information specific to their BMW.

Q8. How will my vehicle be remedied?

The fuel tank will be replaced for free and should take several hours.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.