

Part 573 Safety Recall Report

21V-195

Manufacturer Name : Airstream, Inc.

Submission Date : APR 05, 2021

NHTSA Recall No. : 21V-195

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Airstream, Inc.

Address : 419 West Pike Street
PO Box 629 Jackson Center OH
45334-0629

Company phone : 937-596-6111

Population :

Number of potentially involved : 1,509

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2020 Airstream 2017 Basecamp, 2018 Basecamp, 2019 Basecamp, 2020 Basecamp

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : To determine the recall population we researched claim data for all Basecamp travel trailers and all occurrences relating to what took place. Based on the information, and severity of the occurrences we were able to determine the population only affecting the model years 2017, 2018, 2019, and certain 2020 Basecamp travel trailers.

Production Dates : SEP 08, 2016 - AUG 08, 2019

VIN Range 1 : Begin : 1SMG4DC17HJ203002 **End :** 1SMG4DC15JJ205000 Not sequential

Description of Defect :

Description of the Defect : On 2017, 2018, 2019, and certain 2020 Basecamp travel trailers, the bolts securing the roof mounted air conditioner may have a tendency to loosen, or break under certain conditions allowing the air conditioner to separate from the trailer.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the air conditioner separates while the trailer is in transit, it could become a projectile, increasing the risk of a crash, personal injury and/or property damage. Airstream is not aware of any crashes or injuries related to this condition.

Description of the Cause : The air conditioner may not have been secured to the correct torque specifications.

Identification of Any Warning that can Occur : The air conditioner would be loose when inspected.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

2/19/2019 - Airstream learns about a possible AC securement issue. Investigation begins.

4/22/2019 - Safety committee meets to review known information. Four suspect units with similar warranty information. Determines investigation needs to continue.

5/23/2019 - Safety committee reviews ongoing investigation and agrees with findings that all four units appear to be separate and discrete events. Agree to continue monitoring.

8/8/2019 - Product improvement change implemented based on findings from the previous investigations.

1/28/2021 - Airstream becomes aware of a Facebook post of a unit with a detached AC. Investigation resumes.

3/9/2021 - During investigation, Airstream becomes aware of another detached AC through an Airstream forum.

3/16/2021 - Safety committee meets and reviews all known data. Determines a recall is warranted.

Description of Remedy :

Description of Remedy Program : Dealers will be instructed to inspect the air conditioner mounting bolts of the affected production population to ensure they are secure. Once the inspection is complete, the next step will be to install additional foam support blocks under the rear of the air conditioner for increased support and then replace the bolts with grade 5 bolts. Note: The new bolts will need to be torqued to 40 IP. If any of the bolts are unable to be tightened to the prescribed torque rating, the air conditioner will be replaced. The new air conditioner will be installed using the grade 5 bolts (torqued to 40 IP), as well as the additional foam support blocks. This will be done at no cost to the owner.

How Remedy Component Differs from Recalled Component : There is not a distinguishable difference in the appearance of the secured air conditioner. The date of manufacture on the Federal Certification Label would be the way to determine if the air conditioner securement is correct. Any unit manufactured after 8/8/2019 would have a properly secured air conditioner.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected when production implemented an upgraded process for the installation of the rooftop air conditioner which included upgraded fasteners.

Recall Schedule :

Description of Recall Schedule : Airstream will send dealer and owner notification letters once approved by NHTSA.

Planned Dealer Notification Date : MAY 18, 2021 - MAY 18, 2021

Planned Owner Notification Date : MAY 18, 2021 - MAY 18, 2021

* NR - Not Reported