

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5723
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 18, 2021

Subject: N202325161 - Safety Recall
Battery Cable Short Circuit

Models: 2021 Chevrolet Express
2021 GMC Savana
Equipped with Engine-Gas, 8 CYL, 6.6L, Cast Iron (RPO L8T)

To: All General Motors Dealers

General Motors is releasing Safety Recall N202325161 today. The total number of U.S. vehicles involved is approximately 16. Please see the attached bulletin for details.

Vehicles involved in this field action were previously repaired under Technical Service Bulletin 20-NA-225 for the same condition and are included in this safety recall to ensure the positive battery cable anti-rotation tab trim length was trimmed properly when the procedure in the bulletin was performed.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in mid-April 2021.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated March 19, 2021 or sooner. There is no new inventory in this population. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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