



IMPORTANT SAFETY RECALL

**SAFETY RECALL NOTICE-NHTSA CAMPAIGN NUMBER 21V-187 Engine Control Module
Calibrated Incorrectly, Cummins Recall 21E-014**

4-5-21

Dear ARBOC Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicles Safety Act. This notice applies to your buses shown on the following page.

This notice is sent to you in accordance with the National Highway Traffic Safety Administration (NHTSA). 21V-187 Engine Control Module Calibrated Incorrectly, Cummins Recall 21E-014, has been issued.

REASON FOR THIS RECALL

ARBOC Specialty Vehicles, LLC (ARBOC) is recalling certain 2018-2021 Spirit of Equest (SOE) buses equipped with Cummins Westport Inc. B6.7N natural gas engines. The engine control module software may be calibrated incorrectly, causing the engine to not limit engine speed or torque as intended for certain safety-related functions such as vehicle braking, traction and stability control, speed control or collision avoidance.

WHAT WE WILL DO

ARBOC will work with the engine manufacturer, Cummins, Inc., to notify dealers/owners of the Cummins Recall 21E-014. ARBOC will notify our affected dealer and customer both by mailed instructional letters and e-mail if available. Please contact Cummins directly for a service appointment. Cummins dealers will recalibrate the engine control module free of charge.

WHAT YOU SHOULD DO

Before putting the affected bus into service, please contact Cummins for a service appointment for re-calibration. Thank you for your prompt attention to this matter. This recall is not filed through ARBOC.

If you are not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
ARBOC Specialty Vehicles, LLC