



<p>Safety Recall: 21V-180 March 29, 2021</p>
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IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 Embark and Reatta motorhomes.

Reason for this recall

Incorrect routing of the LP hose to the furnace, creates risk of damage from surrounding components and may restrict the gas flow. A damaged LP hose could leak, causing gas build up in the motorhome and if there is an ignition source present, creates risk of explosion and fire.

Recall Remedy

Remove and replace the LP hose to the furnace, routing LP hose correctly to ensure a safe and secure location. The remedy is free of charge and will take approximately .75hour to complete.

What we need you to do

Please contact a Jayco or Entegra Dealer and set an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-517-9137. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management
Jayco Motorized Products