



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 21V-180
March 29, 2021

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021 Embark and Reatta motorhomes.

Reason for Recall

Incorrect routing of the LP hose to the furnace, creates risk of damage to the LP hose from surrounding components and may restrict the gas flow. A damaged LP hose could leak, causing gas build up in the motorhome and if there is an ignition source present, creates risk of explosion and fire.

Recall Remedy

Remove and replace the LP hose to the furnace, routing LP hose correctly to ensure a safe and secure location. All pertinent information regarding this recall is available [under the Applications > Recalls section of the website](#).

What we need you to do

Our records show the following unit is affected by this recall, and is part of the current inventory at your Dealership.

VIN

Before placing an order for the Recall Parts Kit, please confirm the unit serial number requires the Recall Remedy, using CASE RECALL LINES in Jayco Partners. The Instructions for the Recall Remedy are available under the Case Recall 21V-180 attachments.

Federal law requires the Recall Remedy completed on this unit prior to customer delivery.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Motorized Product