



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 25, 2021

Ms. Terri Tobias
Regulatory Compliance Manager
Highland Ridge RV
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-107KL
21V-179

Subject: Stove Saddle Valves may Leak Gas

Dear Ms. Tobias:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HIGHLAND RIDGE/HIGHLANDER/2019-2020
HIGHLAND RIDGE/MESA RIDGE/2019-2020
HIGHLAND RIDGE/OPEN RANGE/2019-2020
HIGHLAND RIDGE/SILVERSTAR/2019-2020

Mfr's Report Date: March 16, 2021

NHTSA Campaign Number: 21V-179

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP

Potential Number of Units Affected: 2,906

Problem Description:

Highland Ridge RV (Highland Ridge) is recalling certain 2019-2020 Open Range, Mesa Ridge, Highlander, Silverstar fifth wheels, and 2019-2020 Open Range, Mesa Ridge, and Silverstar travel trailers equipped with Dometic 3 burner cooking stoves. The saddle valve securing bolt may be overtightened, possibly damaging the O-ring seal and causing a continuous gas leak.

Consequence:

A gas leak can increase the risk of a fire.

Remedy:

Highland Ridge will notify owners, and dealers will install a remedy kit of gaskets, washers, thread locker bolts, and two round orange labels, free of charge. The recall is expected to begin April 16, 2021. Owners may contact Highland Ridge customer service at 1-800-283-8267. Highland Ridge's number for this recall is 9904564.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Highland Ridge RV's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement