



IMPORTANT SAFETY RECALL NOTICE

21V-177

Ditch Witch® Model S4S trailer with FX20 vacuum excavator

This notice applies to your equipment serial number: «Serial_Number»

Dear Ditch Witch Customer:

Purpose of This Notice

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This letter is to notify you of a potential hazard with your trailer. We have decided that a defect which relates to motor vehicle safety exists in certain 2008-2021 Ditch Witch® S4S model trailers. Your trailer may have been manufactured without all the reflectors required by the applicable Federal Motor Vehicle Safety Standards. If the reflectors are missing, there is an increased risk of a crash, someone may be injured, and/or property may be damaged.

What You Should Do

Contact your local dealership «Dlr_Nm_1», phone number «Dlr_Phone» as soon as possible to have this corrected at no charge. Do not use your trailer until this repair has been made. The labor time necessary to perform this service correction is up to 30 minutes. If you have sold your trailer or vacuum excavator, please advise your Ditch Witch dealership of the new owner.

Additional Information

Your Ditch Witch dealership is best equipped to obtain parts and provide service to ensure that your vacuum excavator/trailer is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Product Support at The Charles Machine Works, Inc., phone number 1-800-433-6652.

After contacting your dealership and The Charles Machine Works, Inc., if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



If ownership of the listed equipment has changed, please help us update our records and notify new owners by completing the following information and returning this portion to us.

Registered owner: «Cust_Nm_1»

ID0695200

Trailer Vin Number: «Serial_Number»

Please complete the following. You may also email changes to safety@ditchwitch.com.

Sold to
Address
City/State/Zip

- Sold
- Scrapped
- Stolen
- Change of address



The Charles Machine Works, Inc.

Post Office Box 66

Perry, OK 73077

IMPORTANT!

SAFETY RECALL NOTICE

Address Service Requested

«Cust_Nm_1»

«Street»

«City» «st» «PostalCode»

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 23. PERRY, OKLA

Postage will be paid by addressee

The Charles Machine Works, Inc.

Product Support

PO Box 66

Perry, OK 73077