



SAFETY RECALL NOTICE-NHTSA CAMPAIGN NUMBER 21V174 FUEL LEAK

3-16-21

Dear ARBOC Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicles Safety Act. This notice applies to your buses shown on the following page.

This notice is sent to you in accordance with the National Highway Traffic Safety Administration (NHTSA). 21V174 Fuel Leak, has been issued.

REASON FOR THIS RECALL

ARBOC Specialty Vehicles is recalling specific 2021, Spirit of Freedom, Ford Chassis-E450 buses for a possible fuel leak. Re-securement of fuel hose connection is required on all affected buses to avoid fuel leak which increases the potential for fire to occur.

WHAT WE WILL DO

ARBOC Specialty Vehicles will notify our affected dealer and customer both by mailed instructional letters and e-mail if available. Notifications will also be found on the ARBOC Dealer Portal and within the Customer Link. ARBOC SV will cover .5 labor for repair through dealer claim submittal off the issued Work Order Authorization.

WHAT YOU SHOULD DO

Before putting the affected bus into service, please read the included repair instructions thoroughly before starting repair procedures. Please note for this Recall to be relieved a warranty claim must be filed. Thank you for your prompt attention to this matter.

If you are not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
ARBOC Specialty Vehicles, LLC