



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 19, 2021

Ms. Betsy Hershberger
Service Manager
ARBOC Specialty Vehicles, LLC
51165 Greenfield Parkway
Middlebury, IN 46514

NEF-107MR
21V-174

Subject: Possible Fuel Leak

Dear Ms. Hershberger:

This letter serves to acknowledge ARBOC Specialty Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ARBOC/SPIRIT OF FREEDOM/2021

Mfr's Report Date: March 12, 2021

NHTSA Campaign Number: 21V-174

Components:

FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS

Potential Number of Units Affected: 29

Problem Description:

ARBOC Specialty Vehicles, LLC (ARBOC) is recalling certain 2021 Spirit of Freedom Ford E450 vehicles. The fuel hose may not be secured correctly, which can result in a fuel leak.

Consequence:

A fuel leak in the presence of an ignition source can increase the risk of fire.

Remedy:

ARBOC has notified owners, and dealers will inspect and repair the fuel hose connection, free of charge. The recall began March 16, 2021. Owners may contact ARBOC customer service at 1-866-953-5555.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components that need to be replaced to remedy this recall condition. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

We note that owner letters were mailed without first being submitted to NHTSA for review. As required in 577.5, a proposed owner notification letter must be submitted to this office no less than five days prior to mailing it to the customers.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

ARBOC Specialty Vehicles, LLC's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement