

Part 573 Safety Recall Report

21V-172

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 07, 2021

NHTSA Recall No. : 21V-172

Manufacturer Recall No. : 121-1305



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 86

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Coachmen Viking and Clipper travel trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Since the inception of the models until the concern was found by a routine Corporate Quality PDI Inspection.

2021 Clipper CWT182DBU - 38

2021 - Viking VWT182DBU - 48

Production Dates : DEC 17, 2020 - MAR 04, 2021

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The cooktop is not isolated from the furnace return air, which potentially causes an inverted flame on the cooktop.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the cooktop is not isolated from the furnace, the furnace may draw negative air pressure, resulting in an inverted cooktop flame, which may lead to potentially causing the propane supply line to fail, potentially causing the risk of a fire, property damage or personal injury.

Description of the Cause : The manufacturing plant did not install nor seal the panel, which isolates the furnace from the cooktop.

Identification of Any Warning that can Occur : An operator may see an inverted flame on the cooktop.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 8, 2021, the Viking/Clipper Manufacturing plant notified Forest River's Office of Corporate Compliance ("OCC"), that during a routine Corporate Quality and Pre-Delivery Audit that the cooktop was missing a panel that seals the cooktop from the furnace cold air intake. OCC began an investigation and identified through production records that the panel had not been installed on any of the Viking or Clipper model 182DBU.

On March 12, 2021, Forest River's Corporate Committee Voted to recall

Description of Remedy :

Description of Remedy Program : Forest River Inc. will provide all parts and labor free of charge to the consumer. An authorized Forest River Dealer or Service Center will need to perform the remedy. A panel will be installed and sealed to isolate the cooktop from the furnace return air.

What is the Forest River Customer Service Phone Number? (269)
467-4600

How Remedy Component Differs from Recalled Component : The cooktop will now be isolated from the furnace return air.

Identify How/When Recall Condition was Corrected in Production : Manufacturing began installing the separation panel and sealing the panels edges inside the cabinet between the cooktop and furnace the week of February 27, 2021.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : APR 21, 2021 - APR 21, 2021

Planned Owner Notification Date : APR 21, 2021 - APR 21, 2021

* NR - Not Reported