



IMPORTANT SAFETY RECALL

Driver Frontal Air Bag Inflator May Explode – Safety Recall 4821C NHTSA Campaign No. 21V-162

April 2021

This notice applies to your vehicle: 2007-2009 Mazda B-Series Truck VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

The Administrator of the National Highway Traffic Safety Administration has decided that a defect which relates to motor vehicle safety exists in 2007-2009 model year B-Series Trucks, produced from February 21, 2006 through June 18, 2009. **If you are a recipient of this notice, your vehicle is included in this Safety Recall.**

What is the problem?

In the event of a crash that causes the driver frontal air bag to deploy, an inflator explosion may cause sharp metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in serious injury or death. The desiccated propellant in the subject inflators may degrade after prolonged exposure to high humidity and temperature cycling.

All vehicles in this recall are also included in Takata Passenger Air Bag Inflator Safety Recall 2118A launched in June 2018. All owners were notified once 2118A was launched as all vehicles were unrepaired in prior recalls 9616F and 0817A. All vehicles in the 2118A campaign will need to have the driver air bag inflator replaced.

What will Mazda do?

Protect What is Important To You

Permanent Remedy Parts are currently being developed to repair your vehicle. Mazda will notify you when parts become available. The current estimate is in late 2021. If you experience a concern with your air bag inflator after receiving this letter, please contact your nearest Mazda dealership immediately. When parts are available, your Mazda dealer will replace the air bag inflator with a permanent remedy part and install a new knee brace under the dashboard **FREE OF CHARGE**. The repair should take approximately one and a half hours to complete; however, it may take longer. For the convenience of owners, Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair.

What should you do?

Once parts become available, Mazda will send another communication to advise when to take your vehicle to a Mazda dealer. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, consult your local yellow pages, or call our Customer Experience Center (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid **Information Change Card** as soon as possible. This enables us to update our records and notify the current owner. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this recall, visit our website www.MazdaRecallInfo.com. If you still have questions, contact our **Customer Experience Center at (800) 222-5500, option #6**. We advise you to review Mazda's statement on COVID-19 for the latest information (link: <https://www.mazdausa.com/covid-19-news>).

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle. Your safety is our first priority at Mazda. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*