



## MAZDA DEALER EMAIL

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March 15, 2021

**Attention:** Mazda General, Parts and Service Managers

**Subject:** Notification of Safety Recall 4821C - MY2007-2009 B-Series Takata Driver Frontal Air Bag Inflator May Explode

Dear Mazda Dealer Partners,

Mazda Motor Corporation has decided to conduct a Safety Recall impacting MY2007-2009 B-Series Trucks. Please see the description, model, year and VIN Ranges below.

Subject Vehicles:

Affects 5,844 US and US Territory vehicles

Model	Subject VIN range	Subject production date range
2007-2009 B-Series	All	From February 21, 2006 through June 18, 2009

**Concern Outline:**

The desiccated propellant in the subject inflators may degrade after prolonged exposure to high humidity and temperature cycling. In the event of a crash that causes the frontal air bag to deploy, an inflator explosion may cause sharp metal fragments to pass through the air bag and into the vehicle interior at high speed, which may result in serious injury or death.

**For all subject vehicles:**

Mazda Dealers will replace the air bag inflator with a permanent remedy part and install a new knee brace under the dashboard. There will be no charge for this service to vehicle owners.

**NOTE: All of these vehicles are also included in Takata Passenger Airbag Inflator Safety Recall 2118A launched in June 2019. All vehicles in the 2118A campaign, whether repaired or not will need to have the driver airbag inflator replaced.**

**Owner Notification:**

Mazda will notify owners of affected vehicles for this campaign no later than May 6, 2021. **Vehicles will display in eMDCS as "Not Launched" on March 15, 2021. Parts are not available at this time. An updated communication will be sent once limited parts become available but expect at least two to three months. Once parts become available, they will be ordered via the Restricted Parts Web Ordering Screen on MXConnect Parts screen and vehicles can be repaired.**

**Important Safety Notice:**

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

1. Parts and Warranty Information and Repair procedures will be posted on MGSS once finalized.
2. For Warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
3. Vehicles will display in eMDCS as "Not Launched" by March 15, 2021.
4. For parts questions, contact the Dealer Assistance Group at (877) 727-6626 Option 2.
5. For Recall questions please fill out the Dealer Recall Help Form located on MX-Connect under the Warranty Tab.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out all campaigns are greatly appreciated.

**Protect What is Important to You**

Sincerely,  
Travis Young  
Manager Recalls, Technical Services Division  
Mazda North American Operations