



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 70i2 / Passenger Airbag - Score Line

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Advisor	

Date: March 18, 2021

Issue: The score line for the passenger airbag (the area for the airbag to open through the composite instrument panel cover) may not have been completed according to specification. In a crash with passenger airbag activation, if the score line is not correct it may impact how the airbag opens and inflates, and may also cause plastic parts to detach and enter the passenger compartment. This may lead to an increased risk of injury in a crash.

Repair:

- REPAIR AVAILABLE – March 19, 2021 - Inspect and, if necessary, rework the passenger airbag score-line in the instrument panel.
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Parts will be managed with a weekly Upper Order Limit. Please see Parts On Command (POC) for your Upper Order Limit quantity.

Affected Vehicles	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
	USA	2020	2021	A6 ALLROAD	32
	USA	2019	2021	A6 SEDAN	2,394
	USA	2019	2021	A7	794
	USA	2021	2021	RS6 AVANT	40
	USA	2021	2021	RS7	38
	USA	2020	2021	S6 SEDAN	44
	USA	2020	2021	S7	46
	CAN	2020	2021	A6 ALLROAD	4
	CAN	2019	2020	A6 SEDAN	141
	CAN	2019	2021	A7	158
	CAN	2021	2021	RS6 AVANT	9
	CAN	2021	2021	RS7	1
	CAN	2020	2020	S6 SEDAN	1
	CAN	2020	2020	S7	1

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Notes:

- Schedule owner repairs immediately
- Owner mailing – March 2021

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-