



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 16, 2021

Mr. Chris Sandvig  
Volkswagen Group of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

NEF-107SS  
21V-159

**Subject:** Passenger Air Bag May Deploy Incorrectly

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUDI/A6/2019-2021  
AUDI/A6 ALLROAD/2020-2021  
AUDI/A7/2019-2021  
AUDI/RS6/2021  
AUDI/RS7/2021  
AUDI/S6/2020-2021  
AUDI/S7/2020-2021

**Mfr's Report Date:** March 10, 2021

**NHTSA Campaign Number:** 21V-159

**Components:**

AIR BAGS

**Potential Number of Units Affected:** 3,388

**Problem Description:**

Volkswagen Group of America, Inc. (Audi) is recalling certain 2021 Audi RS6 Avant, RS7, 2020-2021 A6 Allroad, S6 Sedan, S7, 2019-2021 A6 Sedan, and A7 vehicles. The score line on the passenger air bag may not have been manufactured correctly.

**Consequence:**

An incorrectly manufactured air bag may not deploy properly, and could also eject plastic debris into the passenger compartment, increasing the risk of injury during a crash.

**Remedy:**

Audi will notify owners, and dealers will inspect the passenger air bag score line, and repair it as necessary, free of charge. The recall is expected to begin May 7, 2021. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for this recall is 70i2.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**Please ensure the following requirements are met:**

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components that need to be replaced to remedy this recall condition. This information should be provided in an amended 573 in the "Involved Components" section.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement