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TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **Awareness Communication - Safety Recall 21S12**
Certain 2006-2012 Fusion and MKZ/Zephyr, 2006-2011 Milan, 2007-2010 Edge and MKX, and 2007-2011 Ranger Vehicles
Driver Airbag Inflator Replacement

REF: **Awareness Communication - Safety Recall 17S19**

REASON FOR THIS COMMUNICATION

NOTE: This communication supersedes the Awareness Communication previously published under safety recall number 17S19.

To inform you that Ford Motor Company is notifying the National Highway Traffic Safety Administration (NHTSA) of a safety recall on the affected vehicles. Parts are not currently available to complete the required repair. Once NHTSA has been informed, there is a possibility that you may be contacted by customers about the recall. This notice will help you answer customer questions.

REASON FOR THIS SAFETY RECALL

NHTSA and Takata have determined that the propellant in certain Takata airbag inflators can experience an alteration over time with exposure to certain climate conditions. A combination of time, high temperature fluctuations, and humidity contribute to the degradation of the propellant in the inflators. This degradation can cause the propellant to burn too quickly, creating high pressure inside the inflator, and in extreme cases causing the inflator to rupture in the event of a crash necessitating airbag deployment. A ruptured inflator can send inflator parts toward vehicle occupants resulting in serious injury or death. Additional information regarding Takata recalls can be found at www.nhtsa.gov and www.safercar.gov.

AFFECTED VEHICLES

NOTE: The vehicles affected by this upcoming safety recall were recalled under FSA 19S01 (or previously FSA 16S26, 17S01, or 18S01) for the passenger side airbag. This safety recall will involve the driver side airbag.

Vehicle	Model Year	Assembly Plant
Fusion	2006-2012	Hermosillo
Milan	2006-2011	Hermosillo
MKZ/Zephyr	2006-2012	Hermosillo
Edge	2007-2010	Oakville
MKX	2007-2010	Oakville
Ranger	2007-2011	Twin Cities

SERVICE ACTION

It is anticipated that the complete dealer bulletin announcing this action will be provided to dealers later in March 2021.

CUSTOMER NOTIFICATION

Owners of affected vehicles will not be notified until after dealers have received service repair and parts ordering information. It is anticipated that customer notification will begin April 1, 2021.

OASIS AND FSA VIN LISTS

OASIS and FSA VIN Lists will be activated once the full dealer bulletin has been posted.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,



David J. Johnson