

David J. Johnson Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

March 11, 2021

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice Safety Recall 21S10

Certain 2019 Model Year Escape, 2018 Model Year F-150 and 2018-2020 Model Year F-Super Duty Vehicles - Continental Tire Inspection

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Escape	2019	Louisville	March 19, 2019 through March 22, 2019
F-150	2018	Dearborn	April 12, 2018 through August 26, 2018
		Kansas	April 13, 2018 through September 4, 2018
F-250/F-350	2018-2020	Kentucky	May 26, 2018 through August 9, 2020

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

In some of the affected vehicles, it is possible that a tire may have been over cured during the manufacturing process affecting its durability. The potentially affected tire may experience a carcass break in the sidewall with sudden air loss or could develop a belt edge separation that could lead to a partial or full tread/belt loss. These conditions may increase the risk of a crash.

NOTE: This recall will only apply to Continental tires installed as original equipment.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers by the end of March 2021 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Pf Johnson

David J. Johnson