

# Part 573 Safety Recall Report

# 21V-145

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** MAR 08, 2021

**NHTSA Recall No. :** 21V-145

**Manufacturer Recall No. :** 15-1304



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 309

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2021-2021 Forest River Inc. Cardinal and Wildcat Fifth Wheels

**Vehicle Type :** TRAILERS

**Body Style :** OTHER

**Power Train :** NR

**Descriptive Information :** The spare tire carrier is installed at the floor station. The employee who installs the spare tire carrier used the wrong screws to secure the spare tire carrier to the frame. The scope of vehicles was determined by using production records from the time the employee ran out of the correct hardware.

2021 Cardinal - 163

2021 Wildcat - 146

**Production Dates :** JUL 14, 2020 - FEB 26, 2021

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The spare tire carrier may not be installed correctly.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** The spare tire carrier may become detached from the vehicle, which could cause an accident, injury or death.

**Description of the Cause :** Production used the incorrect hardware to secure the spare tire carrier to the trailer frame. This was on both the Lippert carrier for Wildcat and the BAL carrier for Cardinal.

**Identification of Any Warning that can Occur :** None

## Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

On 3/2/2021, during a routine audit, the Quality Manager found that the spare tire carrier was not installed properly.

On 3/2/2021, production began using the correct hardware for both the Lippert Carrier and the BAL carrier.

On 3/3/2021, OCC finished gathering the scope of units based on the production records and the date employee stopped using the correct hardware.

On 3/5/2021, Corporate Recall Committee voted to Recall

## Description of Remedy :

Description of Remedy Program : Forest River will supply all parts and labor free of charge to the consumer to secure the spare tire carrier. An authorized Forest River Dealer or Service Center will need to perform the recall remedy

What is the Forest River Customer Service Phone Number? (574)  
296-7700

How Remedy Component Differs from Recalled Component : The spare tire carrier will now have the proper combination of screws and bolts to secure it to the frame.

**Identify How/When Recall Condition was Corrected in Production :** On 3/2/2021, production began using the correct hardware. For the Wildcat product (Lippert) 5/16" - 18 x 1" bolts Grade 5 minimum and nylon lock nuts. For the Cardinal product (BAL) 3/8" x 1 1/4" L bolts and 3/8" nylon nuts. So all online units as well as all units in the yard will be corrected before released to the dealers.

## Recall Schedule :

**Description of Recall Schedule :** Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date :** APR 17, 2021 - APR 17, 2021

**Planned Owner Notification Date :** APR 17, 2021 - APR 17, 2021

\* NR - Not Reported