

**OWNER NOTIFICATION**  
**NOTIFICACIÓN PROPIETARIO**

**NHTSA RECALL 21V-138**

Dear Nissan Altima Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2020-2021 Model Year Nissan Altima vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

**Reason for Recall**  
**Motivo del Retiro**

Due to a back-up process manufacturing error, the tie rod ball joint fastener was not tightened to proper specification. If this condition occurs, the driver may experience steering wheel vibration due to the loose tie rod ball joint fastener. If the fastener comes off completely and the ball joint separates from the steering knuckle, sudden partial steering loss can occur, which may increase the risk of a crash.

**What Nissan Will Do**  
**Qué Hará Nissan**

You dealer will re-tighten the front left and right hand tie rod ball joint fasteners to specification. If the fastener is missing, the dealer will install a new fastener and washer and tighten to specification.

This free service should take up to one (1) hour to complete but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

**What You Should Do**  
**Qué Debes Hacer**



Contact any Nissan dealer at your earliest convenience to schedule an appointment to have your vehicle remedied. Please bring this notice with you when you keep your service appointment. For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=PC795>.

Para reparar tu vehículo, comunícate con cualquier concesionario Nissan a la mayor brevedad. Se requiere que traigas esta notificación el día de tu cita. Para obtener más información sobre el retiro, visite <https://nna.secure.force.com/recall?camp=PC795>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department,

Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.