

## **RENTAL FLEET OWNER NOTIFICATION**

## **NHTSA Recall 21V-135**

Dear Nissan Sentra Rental Fleet Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2016-2019 Model Year Nissan Sentra vehicles. Our records indicate that you own or lease the Nissan vehicles identified on the enclosed VIN list.

### **Reason for Recall**

The stop lamp switch on your affected Sentra vehicles may become contaminated with silicon off-gassing from silicon-based grease used in surrounding components in close proximity. Oxidation may occur at the switch contact surface due to electric arcing, resulting in silicon dioxide build-up. This build-up may lead to open circuit issues and an inoperative stop lamp switch.

If this condition occurs, you may notice a malfunction indicator light (MIL) 'ON,' the rear stop lamps may not illuminate and/or the engine may not start. If the rear stop lamps do not illuminate when braking, this could increase the risk of a crash.

### **What Nissan Will Do**

Nissan is currently preparing parts to remedy your vehicles and will ship them to local dealers as they become available. Nissan expects to have enough parts available by the end of May 2021 to repair all affected fleet vehicles and will conduct weekly shipments throughout the month to local dealers.

Nissan dealers will be able to complete this remedy free of charge. Please contact your local Nissan dealer in order to arrange an appointment if you choose to have your vehicle repaired. If you prefer to perform the repair on your own, please contact your local Nissan dealer for instructions on how to obtain parts and have the campaign repair completed at no expense to you.

### **What Rental Fleet Owners Should Do**

If any of the following conditions occur in your affected vehicles, please contact your local Nissan dealer for immediate service and instructions on how to transport your vehicle to the dealership:

- The MIL is illuminated continuously
- Intermittent or current no-start condition
- Intermittent or current inoperative brake lights

If one or more of these conditions occur, dealers will replace the stop lamp switch, and add a grommet and electrical tape as a protective layer, which will be free of charge for parts and labor. This free service should take up to one (1) hour to complete but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.



For more information about the recall, please visit  
<https://nna.secure.force.com/recall?camp=PM971>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.