



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 8, 2021

Mr. Charlie Grimes
Warranty Advisor
Ferrara Fire Apparatus, Inc.
27855 James Chapel Rd.
Holden, LA 70744
Ferrara Fire Apparatus, Inc.

NEF-107MR
21V-134

Subject: Steering Gear Fasteners May Become Loose

Dear Mr. Grimes:

This letter serves to acknowledge Ferrara Fire Apparatus, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FERRARA/INFERNO/2019-2020

Mfr's Report Date: March 4, 2021

NHTSA Campaign Number: 21V-134

Components:

STEERING:CRITICAL FASTENERS

SUSPENSION:FRONT

Potential Number of Units Affected: 10

Problem Description:

Ferrara Fire Apparatus, Inc. (Ferrara) is recalling certain 2019-2020 Inferno vehicles. The steering gear mounting bolts may become loose and back out, resulting in difficulty steering.

Consequence:

Difficulty steering, or the inability to steer in both directions, can increase the risk of a crash.

Remedy:

Ferrara will notify owners, and dealers will replace the steering gear mounting bolts and washers, free of charge. The recall is expected to begin in March 2021. Owners may contact Ferrara customer service at 1-800-443-9006.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

Per the requirements of 573.6(c)(2)(iv), please amend the Supplier Identification section in the Part 573 report with the supplier name, contact information, address and country of origin (if known) for the Fire Truck Independent Front Suspensions.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Ferrara Fire Apparatus, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement