

Mr. [REDACTED]

April 30, 2021

This notice applies to your vehicle:
WP1 [REDACTED]

URGENT SAFETY RECALL

This is an important Safety Recall.
The remedy will be performed **FREE**
OF CHARGE to you.

IMPORTANT SAFETY RECALL (Interim Notice)

**Certain 2015-2018 Model Year Porsche Macan Vehicles
Front Passenger Seat Occupancy Sensor Mat
NHTSA ID 21V-131**

Dear Mr. [REDACTED],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect that relates to motor vehicle safety exists in certain 2015-2018 Model Year Porsche Macan vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner of a vehicle affected by this action.

What is the issue?

On the affected vehicles, the front passenger seat occupancy sensor mats may degrade with time and eventually fail, leading to the possible non-detection of a front passenger. As a result, the front passenger airbag may not deploy in the event of a crash, increasing the risk of injury.

What will Porsche do?

At a future date, once all parts are available in a sufficient quantity, Porsche will send an additional letter asking that you contact your authorized Porsche dealer for completion of this recall. The passenger seat occupancy sensor mat will be replaced by your authorized Porsche dealer free of charge.

What should you do?

Please wait for our follow up letter to bring your vehicle in for a remedy.

In the meantime, if the red air bag warning lamp is illuminated in the instrument cluster or the yellow "Passenger Airbag OFF" status lamp is illuminated in the overhead console when the front passenger seat is occupied by an adult, then do not use the front passenger seat until the remedy has been performed and please immediately contact any authorized Porsche dealer to schedule an appointment.

To find your nearest authorized Porsche dealer, visit: www.porsche.com/usa

If you require further assistance, you may contact us at 1-800-PORSCHE or email customersupport@porsche.com

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt.

If you have changed your address or have sold the referenced vehicle, please contact customer support at the contact information above so we can update our records.

If you believe that the dealer or Porsche has failed or is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to: <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,

Porsche Cars North America, Inc.