

Lisa Sampson

From: Lisa Sampson
Sent: Tuesday, March 2, 2021 3:34 PM
To: recalls
Subject: Informal Notification - Re: Upcoming Recall 21V-129
Attachments: TSB SGM0121_REV B_ RG TSB submitted to NHTSA.pdf

Hello Valued Rosenbauer Dealers,

We have submitted our initial paperwork to NHTSA and Transport Canada regarding an upcoming recall initiated by Reyco Granning for a select few front suspension systems. We only have a total of 9 trucks impacted in the US and Canada and I will contact you if you have one of these impacted trucks. We will then work together to ensure the recall remedy is complete by sending you or the customer the repair kit.

I have attached a basic summary from Reyco Granning but you are welcome to look up a more detailed report on the NHTSA website: www.safercar.gov. At this time, I know I will be making a revision to our impacted make and models since I'm still gathering information.

This email is to provide an informal notification as we gather information and will submit a formal letter or email to you as well as the owners. Information that we are gathering are exactly which trucks are impacted as well as their current location (in WIP, at the dealer, at the customer) and how we will handle the repair parts (i.e. logistics). I anticipate sending official letters to the customers in the next few weeks and I will contact you if you are impacted.

Feel free to reach out should you have any questions regarding recalls or technical service bulletins at recalls@rosenbaueramerica.com.

Thank you,



Lisa Sampson

Rosenbauer America, LLC
redacted
