

Part 573 Safety Recall Report

21V-126

Manufacturer Name : Altec Industries, Inc.

Submission Date : MAY 10, 2021

NHTSA Recall No. : 21V-126

Manufacturer Recall No. : CSN 800



Manufacturer Information :

Manufacturer Name : Altec Industries, Inc.

Address : 210 Inverness Center Drive
Birmingham AL 35242

Company phone : 205 991 7733

Population :

Number of potentially involved : 613

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2020 Altec DT65-H & DT65-E

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined from a review of production records.

Production Dates : AUG 01, 2017 - DEC 31, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : The location of the capacity placard plate could cause a pinch point between the boom and the placard plate. The pinch point is within reach for the operator at the control station.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the operator's hand is resting on the plate it could be pinched as the boom is raised resulting in potential injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : No warning.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

In June of 2020, a customer notified Altec of a potential pinch point a user had identified at high boom angles on a DT65 digger derrick. The customer had reported no injuries and had removed the potential pinch point on their unit. In December of 2020, Altec reviewed open customer complaints from the year and opened a quality investigation into the June event. During this investigation, the risk of injury and operator warning was scrutinized, and a determination was made on February 26, 2021, to declare the placard plate location a defect and provide customers with a procedure to eliminate the potential pinch point.

Description of Remedy :

Description of Remedy Program : Altec will issue CSN 800 to owners of the affected units requiring owners to relocate the placard plate from the left-hand control pod to the right-hand control pod.

How Remedy Component Differs from Recalled Component : The right-hand control pod location moves the plate away from the boom eliminating the pinch point.

Identify How/When Recall Condition was Corrected in Production : The placard plate was relocated to the right-hand control pod and all documents were updated to record the change.

Recall Schedule :

Description of Recall Schedule : Altec will issue CSN 800 to owners of the affected units. Altec does not have a dealer network and will issue letters to the unit owners only.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : APR 29, 2021 - APR 30, 2021

* NR - Not Reported