

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT
P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI21-009
Effective: 04/09/2021
Release: 04/09/2021

SUBJECT: FL879 – Cummins Engine Control Module Calibration (Companion Campaign)

This letter is to inform you that Recall FL879 – Cummins Engine Control Module Calibration is a supplier responsible recall.

Cummins has released safety recall **C2409 – B6.7N 500K Baud Calibration Safety Campaign**.

Note for DTNA dealers: The recall will be completed by Cummins Distributors and authorized Warranty Dealers and is currently available. This ICI letter is for your information should the dealership get any questions. For your reference, a copy of the Cummins owner notice concerning recall #C2409 is on the following page.

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized Warranty Dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

*****IMPORTANT SAFETY RECALL***
NHTSA Recall No. 21E014
Cummins Campaign #C2409**

<<Month Day, Year >>

Dear Cummins Westport Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cummins Westport Inc. has decided that a defect which relates to motor vehicle safety exists in certain B6.7N Engines that were manufactured between February 6, 2019 and September 1, 2020.

This notice applies to your engine(s) listed in the table on the enclosed list.

WHY IS A RECALL BEING CONDUCTED?

Due to an Engine Control Module (ECM) calibration error, the engine may not properly limit engine torque or speed when requested by certain electronic controllers on the vehicle. If the request comes from certain electronic controllers that perform safety-related functions (e.g., Traction Control or Collision Avoidance), this condition may increase the risk of a crash.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins Westport and Cummins have released field Safety Campaign #C2409 "B6.7N 500k Baud Calibration Safety Campaign" to correct this condition by recalibrating the Engine Control Module with a corrected calibration. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 30 minutes to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

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WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg/#/webform/contactInfo>.

If you are no longer the owner of the engine or vehicle listed in the table below, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

Cummins Westport and Cummins are taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.

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