IMPORTANT SAFETY RECALL

Body Serial No. xxxxxxx Chassis VIN: xxxxxxxxxx

Subject: ECCO Holdings Corp. NHTSA Recall Number 20E-041

Dear Customer,

This notice is being sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Life Line Emergency Vehicles (Life Line) is recalling certain vehicles on which Code3 7x9 Stop-Tail-Turn-Reverse All-in-One LED Lamps are installed.

Life Line Emergency Vehicles was notified that the subject lamps exceed the maximum permissible candela levels specified in Federal Motor Vehicle Safety Standard (FMVSS) No. 108 at certain test points.

There have been no known complaints, accidents or injuries related to this noncompliance

We have included a letter from ECCO Holdings Corp. that identifies the recall. The remedy is currently under development.

Life Line Emergency Vehicles contact information:

Phone: 563-578-3317

Email: bwaggoner@lifelineambulance.com

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send a copy of such notice to the lessee as prescribed by 577.7 within 10 days.

If you no longer own this vehicle please provide us with contact information of the current owner.

If you are unable to complete this repair either through ECCO Holdings Corp, or Life Line Emergency Vehicles you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200

New Jersey Avenue, S.E., Washington, DC 20590 or call Auto Safety Hotline at 1-888-327-4236 and (TTY 1-800-424-9153; or go to www.safercar.gov

Sincerely,