



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 11, 2021

Mr. Randy Smith  
Life Line Emergency Vehicles  
1 Life-Line Drive  
PO Box 299  
Sumner, IA 50674  
Life Line Emergency Vehicles

NEF-107MR  
21V-114

**Subject:** Rear LED Lights Too Bright/FMVSS 108

Dear Mr. Smith:

This letter serves to acknowledge Life Line Emergency Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/F-450/2020  
INTERNATIONAL/DURASTAR/2017

**Mfr's Report Date:** February 25, 2021

**NHTSA Campaign Number:** 21V-114

**Components:**

EXTERIOR LIGHTING

**Potential Number of Units Affected:** 2

**Problem Description:**

Life Line Emergency Vehicles (Life Line) is recalling one 2020 Ford F450 vehicle and one 2017 Navistar Durastar vehicle, equipped with 7x9 combination LED Stop-Tail-Turn reverse lights. The lights may be too bright, exceeding the maximum light output allowed which may adversely affect the vision of drivers. As such, these lamps fail to comply with the requirements of the Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

The excessive brightness may affect the vision of other drivers, increasing the risk of a crash.

**Remedy:**

The remedy is currently under development by the manufacturer. The recall is expected to begin in March 2021. Owners may contact Life Line customer service at 1-563-578-3317 ext. 132.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).



We have received Life Line's proposed owner notification letter and have approved it for distribution.

**Please ensure the following requirements are met:**

Identification of the products recalled. Please amend the product information to the specific models and model years that are included in this recall. (49 CFR 573.6 (c)(2)).

**AMENDED 573 REQUIRED.**

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

**AMENDED 573 REQUIRED.**

As required in Part 573.6(c)(7), in the case of a noncompliance, please provide the information used to determine the existence of the noncompliance. Include the dates that you were notified that a noncompliance might or did exist.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Life Line Emergency Vehicles's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement