



Campaign No. 2021020037, March 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLA-Class vehicles (247 platform)**
Model Year 2021
Check installation position of shield at front passenger airbag

Mercedes-Benz AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2021 GLA-Class vehicles (247 platform), the ground connection for the front passenger airbag might not meet current production specifications. If the ground connection for the front passenger airbag does not meet current production specifications, an electrostatic charge might not be dissipated as intended, and could lead to an inadvertent deployment of the passenger airbag. Additionally, if a child seat is installed on the front passenger seat with the passenger airbag correctly deactivated, an inadvertent deployment of the passenger airbag cannot be ruled out. An inadvertent deployment of the passenger airbag could increase the risk of a crash, or could increase the risk of injury to an occupant seated in the front passenger seat. An authorized Mercedes-Benz dealer will check the ground connection for the passenger airbag on the affected vehicles and rework it, if necessary.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 36 vehicles are involved.

Order No. P-RC-2021020037

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check/test procedure

1. Remove cover (**A, figure 1**) at side at instrument panel.
2. Check installation position of shield (**B, figure 2**) at front passenger airbag.
 - i** Perform visual check through opening in instrument panel using a suitable flashlight.



Figure 1

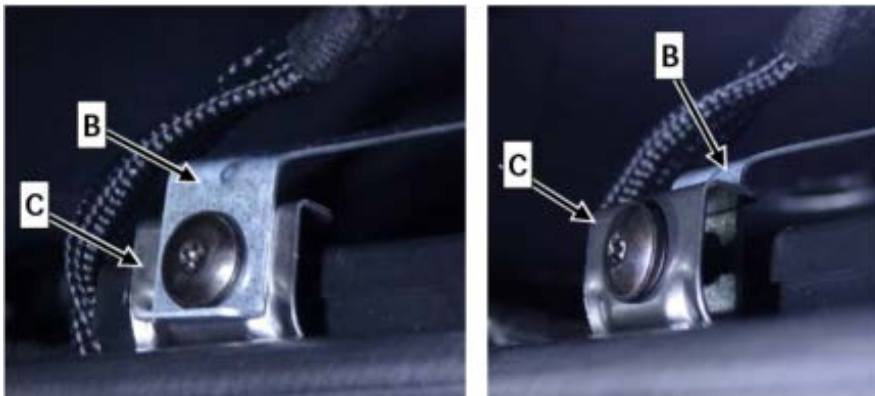




Figure 2 (OK)

Figure 3 (NOT OK)

- a. Installation position of shield (B) Figure 2 OK: **End measure.**
- b. Installation position of shield (B) Figure 3 NOK: Perform **work procedure.**

i The **findings** from the check/test procedure must be recorded **in writing in the work order.**

Work procedure

1. Remove glove compartment housing.
 For basic data, see **AR68.10-P-1400MFA**.
 2. Unscrew screw and position shield on bracket of cross-member, then screw on shield using screw.
 Screw to crossmember **3.5 Nm**.
 3. Assemble in reverse order.
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Warranty Information

With Check

Operation: Check installation position of shield at front passenger airbag (02-1964)

Damage Code	Operation Number	Labor Time (hrs.)
91 930 03 8	02-1964	0.1

With Check and Work procedure

Operation: Check installation position of shield at front passenger airbag (02-1964)
 Correct installation position of shield at front passenger airbag **(after check)** (02-1965)
Includes: Remove/install glove compartment housing

Damage Code	Operation Number	Labor Time (hrs.)
91 930 03 8	02-1964	0.1
	02-1965	0.4

Note

Operation Number labor times are subject to change.