



IMPORTANT SAFETY RECALL

**2021 CX-30 and 2021 Mazda3 - Air May Leak Suddenly from Tire Valve Stem (TPMS unit)
Safety Recall 4721B - NHTSA Campaign Number 21V-101**

April 2021

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2021 model year CX-30 vehicles produced from September 25, 2020 through November 9, 2020, and 2021 model year Mazda3 vehicles produced on October 22, 2020 and October 23, 2020. **If you received this notice, your vehicle is included in this Recall.**

What is the problem?

Previously-installed tire valve stems may have been mixed with new parts on the supplier assembly line. If a tire valve stem is installed into a wheel and tire assembly more than once, damage to the valve stem sealing surfaces may occur, possibly resulting in either a slow or sudden loss of air from an inflated tire. A sudden air leak from the tire valve stem may cause a loss of vehicle control while driving, increasing the risk of a crash. A warning lamp and warning message in the Multi-Information Display may notify the driver of a reduction in tire pressure if this defect occurs.

What will Mazda do?

Protect What Is Important To You

Your Mazda dealer will replace the tire valve stems on all four wheels with new parts. The repair will be performed at no cost to you.

How long will it take?

It will take approximately one and a half hours to complete the installation and registration of the new tire valve stems. Mazda will provide alternate transportation, if needed, when your vehicle is at an authorized Mazda dealership for a recall repair.

What should you do?

Mazda is concerned about your safety, and we encourage you to contact any authorized Mazda dealer to schedule an appointment to have your Mazda vehicle repaired as soon as possible.

You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our website www.MazdaRecallInfo.com, or call our Customer Experience Center at (800) 222-5500, option #4.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete and mail the enclosed postage-paid Information Change Card (no envelope required) as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center toll free at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327- 4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

As a reminder, you can always go to www.MazdaRecallInfo.com and enter your VIN to view recalls and service campaigns that apply to your vehicle as well as register to receive future recall alerts. You can also sign up for recall notifications in the MyMazda app on your smartphone.

Your safety is our first priority at Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. We apologize for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

*Para información en español, visite www.MazdaSeguridad.com o llame a nuestro **Centro de Experiencia para el Consumidor al (800) 222-5500, opción #8** para hablar con un representante en español.*